Autumn Conference, 7- 9 October 2021

Platform guide for Wonder.me

Access:
https://www.wonder.me/r?id=24906be4-fee5-4236-b572-17390b7c77ea
You can access our Wonder meeting room by clicking on the following link or copy and paste in your Google Chrome Browser.
Password: No Password required

In case of unanswered questions and problems in relation to Wonder, please write an Email to
help@inclusivesocial.org

System
Wonder is designed for use on **desktop** and **laptop computers.**
Wonder does **not currently function on tablets or mobile devices.** This includes iPads, other tablet computers, iPhones, Android Smartphones or other similar devices.
To join the event on Wonder, you will need a microphone and preferably a camera

Browsers
We can only use Wonder in the Browser. There is no Desktop Application.
Only Google Chrome and Microsoft Edge are supported

Tip1: Please **update your browsers** before the event; this will help avoid technical issues when the event is live.

Tip 2: Wonder can be accessed without a camera (however, you will need a **microphone**).

How wonder.me works

Explanation Video: https://youtu.be/nJS5zqHtn2k

Wonder is like a physical space, but virtual. The space is called a Room, and groups of two people or more are called Circles.

Wonder is available in **English only**.

You cannot hear or see conversations unless you create or join a Circle. Circles can also be locked for privacy.

Every person in a Room is represented by a small avatar; by clicking, holding, and letting go, you can move around the Room.

You can open a Circle with someone else, or join an existing Circle, by moving close to them and letting go; this will open a video chat.

How do I move around the room?
Click anywhere in the Room with your mouse and hold the click down. Watch your avatar glide over to where you want to be.

How do I start video chatting with other guests?
Hold your cursor down over the person or Circle you want to join, let go and the video chat opens.

How do I invite guests to my Room?
Simply copy the Room link/URL and share it. Anyone with the link can join the Room with one click–no registration or login required.

How many guests fit into one Room?
There are no technical limitations to how many guests may fit into one Room

How many guests can speak in one conversation group (Circle)?
One Circle can hold 15 participants.

Can I turn off video and audio?
You can turn off your camera by clicking the camera icon at the bottom center of your screen. You'll appear to other members with a black screen containing your avatar picture.

Can I prevent guests from entering my Room?
Yes! If you are a Room host, you can enable a guest password so only people you share the password with have access.

Can I create designed Areas for specific topics or meetings?
You can create Areas that will appear as individual spaces in your Wonder Room. You can modify these Areas for different events. Please do so before your event begins.

How do I know who else is in the Room?
You can see all the people in the Room via the participant icon on the sidebar; you'll see their name, picture, and icebreaker answer. Invite them to a Circle or ping them to chat directly!

Can I write messages to other guests in the Room?
Yes, Wonder has a chat system that lets you message the entire Room, specific Circles, or individuals by clicking the chat bubble.

Can you use Wonder with other virtual event platforms?
Make sure Wonder is the only conference/communication tool you have open (Zoom, Microsoft teams, Google Hangout, etc).
To prevent technical difficulties, please **do not be on 2 communication platforms at the same time**. This can lead to doubled sounds and unwanted echoes.

How do I know who is listening to my conversation?
Only guests who are in the Circle with you can participate in your conversation, so you can see who you're speaking to. **There is no way for guests to be hidden**–you'll always know exactly who's present in a Circle and the Room.
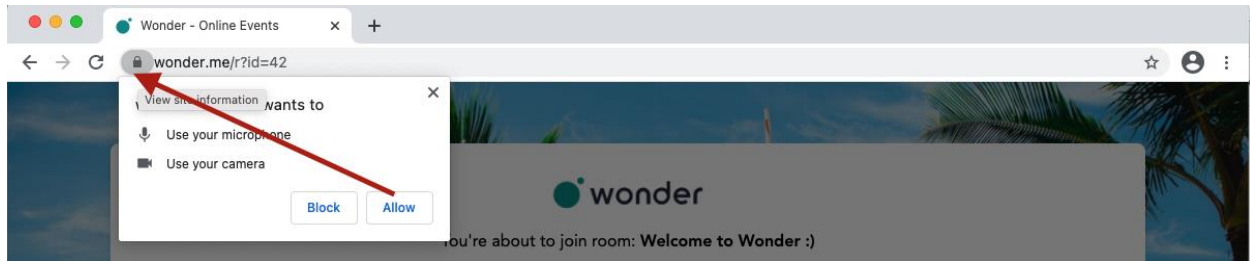
Allow access:
Step 1 of using Wonder: give your web browser permission to access your camera and microphone.

To enable permissions on supported browsers:
On Chrome and Edge: See the padlock in your search bar? This is where you can adjust your browser's camera/microphone settings (under 'site settings'). The default setting should be set to 'ask', meaning you should receive an automatic message when a browser needs access to your microphone and camera; click 'allow' to give it permission.

If access is blocked or denied:

On Google Chrome:

1. Click the padlock icon in your search bar.
2. Click 'site settings'.
3. Click the drop-down menu for 'camera'.
4. Click 'allow'.
5. Repeat for microphone.
6. Refresh browser.
7. Continue the signup process.